

12/16/91

## ATM - DUPLICATE FONTS ON FONT LIST

### Miscellaneous

Many customers, using ATM (Adobe Type Manager), notice that after installing ATM, their font list for the Windows printer selection displays two Times Roman and two Helvetica fonts. Both of these font names appear exactly the same and both of them work correctly. The two fonts listed are not actually the same fonts--one of the fonts is the font which comes as a default with the Windows printer driver, and the other one is the font just installed by ATM.

The following steps can be followed to correct the problem:

1. Retrieve the ATM.INI file
2. In the [Alias] section delete the following two lines:

**HELV=HELVETICA**  
**TMS RMN=TIMES**

(Apparently, the above fonts are also listed in the [Synonym] section of the ATM.INI file, which is the reason for the duplication.)

12/09/91

## ATM - FONTS NOT ADDED TO WINDOWS PRINT DRIVER

### Miscellaneous

Many customers install Adobe Type Manager (ATM) and find that the fonts they have just installed are not being added to the Windows printer driver--even after they have re-started Windows and updated the .WRS file (a WPwin printer driver resource file created from the Windows printer driver). To update the .WRS file, select File|Select Printer|Update.

If the customer has only installed the base set of ATM fonts, Times Roman and Helvetica, it is sometimes very difficult to tell whether the ATM fonts were added to the Windows printer driver because Times Roman and Helvetica come default with Windows. To find out whether those fonts were added, select a very large font (e.g. 75pt) and examine the corresponding screen font. If the edges are smooth and not jagged, then the fonts have been added to the Windows printer driver.

The following steps should correct the problem:

1. In the [Boot] section of the SYSTEM.INI file, make sure that line which says:

**SYSTEM.DRV=SYSTEM.DRV**

has been replaced by the two lines:

**SYSTEM.DRV=ATMSYS.DRV**

**ATM.SYSTEM.DRV=SYSTEM.DRV.**

(Note: The two lines must be sequential, the first before the second.)

2. Make sure that the ATM fonts are located in the specified ATM directory (ATM Control Panel|Add|Directory for Fonts).
3. First re-install Windows, ATM, and WPwin.

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#### BUTTON BAR - NO NETWORK DEFAULT AVAILABLE

##### Networks

Network administrators (using {WP user ID) will discover that the default Button Bar which they selected during setup will not be the default Button Bar for all new users. A network users Button Bar setup is determined first by their own WPWP###.INI file (where ### represents the users initials). If there is no Button Bar selection in the WPWP###.INI file, WPwin looks in the WPWP\_NET.INI for a Button Bar selection. When a network administrator uses initials {WP, they are editing the WPWP{WP.INI and not the WPWP\_NET.INI. In order to set a default Button Bar for all new users, network administrators should make a backup copy of the WPWP\_NET.INI and then rename the WPWP{WP.INI to WPWP\_NET.INI.

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#### BUTTON BAR - REPLACED BY GRAY, SHADED AREA

##### Other Features

Customers notice that the editing screen displays a gray, shaded area where the Button Bar should be displayed. This can be caused by any of the following situations:

1. There are not enough System Resources to display the buttons. (To check System Resources in Program Manager, click on Help|About Program Manager|Free System Resources.) To solve this problem, exit other Windows applications when launching WPwin or minimize Windows program groups. (Multiple icons and programs concurrently running will use System Resources.)
2. There is no BARNAME=PATH\FILENAME (e.g., BARNAME=C:\WPwin\MACROS\WP{WP}.WWB) command in the WPWP.INI or WPWP###.INI (where ### represents a users initials on a network), and the View|Button Bar option was selected. To work around this, select or create a Button Bar (View|Button Bar Setup|Select). If there are no Button Bar files listed when trying to select a Button Bar, the Location of Files for the Button Bars (File|Preferences|Location of Files) may be incorrect.
3. There are no buttons created for the selected Button Bar. To verify this, look at the size of the Button Bar .WWB file. If the Button Bar file size is approximately 530k, then no buttons have been created. To add buttons to a Button Bar, click on View|Button Bar Setup|Edit, click on the features desired, and then click on OK.

7/06/92

#### CLOSE BUTTON - DOES IT SAVE?

## Other Features

**Problem:** The Close button is often confusing--in some boxes it saves changes while in others it does not. For example, when Close is selected from the Header sub-editing screen, it saves the changes made to the header (it is the only option available to exit the sub-editor). However, in the Select Printer dialog box, the Select option should be chosen instead of Close to save the last printer selection.

**Solution:** Close will generally save the changes which have been made and then exit the dialog or sub-editing screen. In the Select Printer example above, the Close option will save any new printers which were added to the list of printer options--it won't, however, save a newly selected printer. (Note: the OK option will always save and the Cancel option will always cancel changes made in a dialog box.)

3/30/92

### COMPATIBILITY - WHICH WPDOS FILES CAN BE SHARED

#### Installation

Customers do not know which WP 5.1 DOS files can be shared or used in WPwin. The following WP 5.1 DOS files can be shared or used in WPwin: WP{WP}US.LEX (a main word list for the Speller and Hyphenation features), WP{WP}US.THS (a word list for the Thesaurus), WP{WP}US.SUP (a supplementary dictionary file), \*.ALL (a file from which the printer is selected), \*.PRS (an individual printer file), WP.DRS (the WP or DrawPerfect screen font file), and \*.WPG (a WP graphics file). To share these files, the customer may change the location of files in File|Preferences|Location of Files, or copy the files into the specified WPwin directory.

3/30/92

### CONFIG.SYS - EMM386 AND LIMITED RAM CAUSE ERROR

#### Installation

Customers who are using EMM386.EXE, and as a result do not have enough available RAM to start Windows in Standard or 386 Enhanced mode, receive the error message "WordPerfect requires Standard or Enhanced mode Windows" when trying to start WPwin. In order to free up enough extended memory to run WPwin or to allow Windows to run in Standard or 386 Enhanced mode, operators often use the REM command to remark out the EMM386.EXE driver in the CONFIG.SYS file. The steps to edit the CONFIG.SYS include:

1. From Windows Program Manager Accessories, double-click on the Windows Notepad program
2. Select File|Open, type CONFIG.SYS, and click on OK
3. Change the EMM386.EXE line to read REM EMM386.EXE
4. Select File|Save, then File|Exit
5. Exit Notepad and Windows

6. Reboot the computer and restart Windows

4/20/92

CONFIG.SYS - HIMEM.SYS NEEDS TO BE MOVED UP

Installation

**Problem:** Any of the following errors may occur because the HIMEM.SYS driver is incorrectly placed in the CONFIG.SYS file:

1. Application cannot be executed
2. Cannot Create Directory For Work Files, Use /D Startup Option
3. Cannot Find \*.DLL
4. Cannot Open Printer Device
5. Macro Token Could Not Be Created On X Drive
6. Terminal Application Error
7. This application Requires Standard or Enhanced Mode Windows
8. Unable to Execute WPCDLL.EXE
9. Unrecoverable Application Error

**Solution:** Move the HIMEM.SYS command to the beginning of the CONFIG.SYS file. (This may or may not correct the problem.) This device must come before any **device** commands for device drivers that use extended memory. The default syntax for the HIMEM.SYS command is:

**device=c:\dos\himem.sys.**

After moving the command, be sure to save the CONFIG.SYS file, exit WPwin and Windows, and then re-boot the computer. (For more information about the HIMEM.SYS command, consult a DOS manual.)

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CONFIG.SYS - SMARTDRV.SYS VALUES DECREASED

Installation

Many customers who have not optimized the setup of the SMARTDRV.SYS command in their CONFIG.SYS file feel that WPwin operates more slowly than it should or find that WPwin does not have enough memory to start. (SMARTDrive is a MicroSoft disk-caching program which can reduce the amount of time the computer spends reading data from the hard disk. For more information see the Windows or DOS manual.) A common troubleshooting step to increase the launch speed and free up the memory available to start WPwin is to decrease the values set for the SMARTDRV.SYS command. Operators often reduce each value by half until an optimum setting is found. For example, if the command reads DEVICE=SMARTDRV.SYS 2048 1024, operators may change it to read DEVICE=SMARTDRV.SYS 1024 512. Other common SMARTDrive values include: 1024 512, 512 256, and 256 128.

4/13/92

#### CURSOR SIZE - TOO SMALL TO EASILY SEE

##### Other Features

Customers find it difficult to see the cursor in WPWin and ask if they can make it larger. In WPDOS there is a utility called CURSOR.COM which can be used to change the size of the cursor; in WPWin there is no such utility.

3/02/92

#### DELETING FILES - REMOVING OTHER WP WORD PROCESSORS

##### Installation

Many customers who have recently updated to WPwin request help removing previously installed WP word processing software (e.g. WPDOS 5.1, LetterPerfect) from their hard drive. Operators often teach the customer how to delete files, which files to delete, and which directories to delete from. For a list of WPDOS 5.1 program files, see **Appendix Q: WordPerfect Files** in the WPDOS 5.1 reference manual. Manuals for earlier versions of WP may also have an appendix of program files.

2/10/92

#### DESCRIPTIVE NAMES - NOT SEEN IN RETRIEVE/OPEN

##### Other Features

Many customers would like to see Descriptive Names for their documents while using the Retrieve (File|Retrieve) or Open (File|Open) dialog box. Descriptive Names, called Long Document Names in WPDOS 5.1, can be created for a document by using the Document Summary feature (Layout|Document|Summary|Descriptive Name). To view a list of documents and their Descriptive Names, the customer must use the File List in the File Manager (View|File List|click on any blank space found on the File List Button Bar|Desc. Name) See Appendix S: WordPerfect File Manager for more information.

1/06/92

#### DISPLAY PITCH - RULER/SCROLLING/SPACING PROBLEMS

##### Other Features

**Problem:** The spacing between words, which is automatically inserted by the Display Pitch feature, is greater than it should be; or, tables expand and no longer fit on the screen. This extra space between words causes the Ruler Bar to spread out and also necessitates horizontally scrolling the text in order to read or edit. (To horizontally scroll the text, use the Left and Right Arrow keys or turn on the Horizontal Scroll Bar [File|Display|] and move text by clicking on the Left and Right Arrow keys or by dragging the scroll box.)

**Solution:** Display Pitch is designed to keep text from overlapping, but sometimes it can overcompensate in adding spaces between text. To work around these problems, customers might use the **Redisplay** (CTRL-F3) feature or change the Display Pitch setting to Manual, 100 percent (Layout|

Document|Display Pitch|Manual).

Other conditions may also cause text to spread which are not related to the Display Pitch problems above. Some of these conditions include documents with full justification, very large fonts, and the Display Pitch|Display Font Adjustment|Manual option set to a number greater than 100 percent of normal (Layout|Document|Display Pitch|Manual).

The 4/30/92 interim release corrects some problems where text expands when it shouldn't. Customers experiencing Display Pitch problems in any release should report them to Customer Support.

#### ENVELOPE MACRO - BAR CODES PRINT ON TOP

Macro/Merge/Labels

**Problem:** The Envelope Macro (envelope.wcm) positions the bar codes above the mailing address, and many users, who are used to seeing the bar codes printed on the bottom of the envelope, are concerned that the post office will not be able to read the bar codes.

**Solution:** According to the documentation received from the US Postal Office, the most preferred position for placing the bar codes is on the bottom of the envelope. However, 80% of the post office machines should be able to read the bar codes if they are placed above the mailing address. In smaller areas where the bar codes cannot be read, the letter will just be sorted by hand. (There is no adverse effect for having bar codes on an envelope if the post office machine cannot read them.)

If the bar codes are placed on the bottom of the envelope, they must be positioned exactly. Because there are multiple sizes of envelopes and the multiple printer types with different margin limitations, it is very difficult to write an Envelope Macro which will properly place the bar codes on the bottom of the envelope in all cases. Consequently, the Envelope Macro which ships with WPwin places the bar codes above the mailing address.

6/01/92

#### ENVELOPE MACRO - ERROR WITH WINDOWS .DRV

Macro/Merge/Labels

**Problem:** The ENVELOPE.WCM macro will not work if a Windows printer driver is selected.

**Solution:** The envelope macro is designed to work only when a WP printer driver is selected. If the macro is run while a Windows printer driver is selected, the user will be prompted that they must select a WP printer driver and will be given the option to select one. If the user does not select a WP printer driver at that time, the macro will generate an error message.

## ENVELOPE MACRO - FORMATTING CODES NOT SUPPRESSED

Macro/Merge/Labels

**Problem:** Formatting codes placed in the original document are not suppressed when using the Envelope Macro. For example, if the document has page numbering turned on, a page number will also print on the envelope. Or, if a document is formatted with a 6pt font, the envelope will also be formatted for a 6pt font.

**Solution:** The Envelope macro currently suppresses only the header and footer codes. To work around the problem and suppress other formatting codes, insert the correct code at the bottom of the document (prior to the envelope codes). Exact placement of the code may vary depending on whether or not Auto Code Placement is turned on.

## ENVELOPE MACRO - INCORRECT MAILING ADDRESS

Macro/Merge/Labels

**Problem:** The 04/30/92 Envelope Macro (envelope.wcm) sometimes selects the wrong text, or selects too much text from the original document when selecting the mailing address. For example, if the first text in the document is a return address, the macro will select it as the mailing address.

**Solution:** To select the mailing address, the Envelope Macro searches for first text in the document which occurs on more than one line and is followed by two hard returns. (The date is not usually selected because it is only one line of text.) Also, the Envelope Macro will select up to eight lines of text; so, if the mailing address is not followed by two hard returns, the macro will select too much text. To work around the problem, do one of the following:

1. Block the mailing address before running the macro. Whatever is blocked will be inserted as the mailing address.
2. Edit the mailing address after running the macro so that the proper mailing address is listed.

## ENVELOPE MACRO - ONLY PRINTS LAST LINE OR TWO

Macro/Merge/Labels

**Problem:** When running the 04/30/92 Envelope Macro (envelope.wcm) and then printing the envelope, only the last line of the mailing address is printed on the envelope. This most commonly occurs when there is a five line mailing address or when the text of the document is written with a larger than normal font selected (for example, a 14pt font).

**Solution:** The Envelope Macro will append the envelope to the end of the

document file; and, if the user chooses to print the envelope, the macro will print the last page of the file. Because the envelope is appended to the end of the document file, the margins defined in the document are applied to the envelope (for example, 1"). The macro will automatically position the mailing address down two inches from the top of the 4" envelope, and if the bottom margin is defined as 1", only one inch of space is left for the mailing address. Depending on the font selected in the document and the number of lines in the address, this may not be enough space. Consequently, WPwin may insert a soft page break and then print only the last line of the address because this is the only text which occurs on the last page of the document. To work around the problem, try any of the following:

1. Mark the check box to include a return address even if there isn't one. By doing this, the Envelope Macro will automatically insert a Top and Bottom Margin code of .5". (If the user initially had a 1" margin code, this gives them an extra .5".)
2. Place a smaller bottom margin code at the end of the document text. Exact placement of the code may vary depending on whether or not Auto Code Placement is turned on.
3. Place a smaller font code at the end of the document text so that the address will fit in the space allotted. Exact placement of the code may vary depending on whether or not Auto Code Placement is turned on.
4. Reduce the number of text lines in the mailing address.

6/15/92

ERROR - "CAN'T FIND DDEML.DLL"/SYSTEM DIR CREATED  
Installation

**Problem:** The error "Cannot find DDEML.DLL" is received when executing WPwin after installing the 04/30/92 interim release. In addition, if the Custom Install option is selected and a destination drive other than C: is specified, WPwin creates a WINDOWS\SYSTEM directory on the destination drive and then copies the DDEML.DLL file to that directory.

**Solution:** The DDEML.DLL file must be placed in a directory which is included in the PATH statement of the AUTOEXEC.BAT file. To eliminate the error message, the DDEML.DLL file which was installed by WPwin to the WINDOWS\SYSTEM directory should be copied to a directory which is contained in the PATH; for example C:\WINDOWS. If WPwin was installed to a drive other than the drive where Windows was installed, the WINDOWS and SYSTEM directories which WPwin created can be deleted.

Windows version 3.1 automatically installs the DDEML.DLL file to the WINDOWS directory, which is usually located in the PATH. (If the WINDOWS directory is not in the PATH, it can be added.) Therefore, customers with Windows version 3.1 will not usually receive the error "Cannot find DDEML.DLL." However, WPWin will still create a WINDOWS/SYSTEM directory



(if one does not exist on the destination drive for WPwin) and then copy the DDEML.DLL file to that directory. If the DDEML.DLL file already existed in the WINDOWS directory, the extra file and directories installed by WPwin can be deleted.

4/20/92

ERROR - CAUSED BECAUSE SHARED FILES ARE MOVED

Installation

**Problem:** Moving WPwin shared files from one directory to another will cause the error "The Directory Path For the Shared Code is Invalid" or "Invalid Path to Shared Files." The first error will occur if the directory which used to contain WPwin has been deleted. The second error will occur if the directory which used to contain WPwin is empty.

**Solution:** The WP{WP}.ENV file, which is generally located in the C:\WPWIN directory, must be modified to reflect the new location of WPwin shared files. To modify this file, open a text editor such as Notebook, retrieve the file (File|Open) and modify the /WPC=C:\WPWIN\ statement. Save the WP{WP}.ENV file (File|Save) and Exit (File|Exit) Notebook.

12/09/91

FACELIFT - FONTS NOT ADDED TO WINDOWS PRINT DRIVER

Miscellaneous

Many customers install Facelift for Windows and find that the fonts they have just installed are not being added to the Windows printer driver--even after they have re-started Windows and updated the .WRS file (a WPwin printer driver resource file created from the Windows printer driver). To update the .WRS file, select File|Select Printer|Update.

If re-starting Windows and then updating does not add the fonts to the font list, the fonts may not be added to the Windows driver because the Assign Shell Driver option in Facelift is not marked. To mark this option, do the following:

1. Exit WPwin and launch Facelift
2. Select or highlight the correct printer name
3. Click on Assign Shell Driver so the box is marked (this is required for fonts to be added)
4. Click on OK
5. Exit Windows and then start Windows again
6. Launch WPwin.
7. Select and update the Windows printer driver.

It should take several minutes for update to add the fonts to the .WRS file. The fonts should then be added to the font list.

1/06/92

## FILE COMPATIBILITY - BETWEEN WPDOS 5.1 AND WPWIN

### Other Features

Many customers ask if they can use their WP 5.1 for DOS documents directly in WPwin or if they must first convert these documents. Documents created in WP for DOS can be retrieved directly into WPwin. To save documents in a past WPDOS format (i.e., 5.0 and 4.2) the customer must save the file using File|Save As|Format. See **Conversion** in the reference section of the manual for further information. ( Note: .CRS files are sometimes used in converting 4.2 formatted documents are not used by the shipping version of WPwin. Development is aware of this limitation and is considering it for an enhancement to a future interim release. If the customer requests this being able to use .CRS files, please enter an enhancement request. For more information about .CRS files, see **Convert Program** in the reference section of the WP 5.1 for DOS manual.)

6/08/92

## FONTS - "DIVIDE BY ZERO" WHEN UPDATING .DRV

### Printing

**Problem:** A "Divide by Zero or System Overflow" error occurs when updating a Windows printer driver. This problem may occur when updating Windows printer drivers which contain Bodoni-normal italic, Bodoni-normal condensed italic, or Bodoni-normal extended italic fonts. This problem is most commonly duplicated with Bodoni-normal fonts; however, the problem may occur with other fonts. (If the Bodoni font name does not have the word normal in it, it should work correctly.)

**Solution:** To correct the problem, highlight the Bodoni-normal font in Control Panel|Fonts and select Remove. This will remove the font from the list of available fonts, but it will not remove the actual font file. Another possible solution to this problem is to delete the font file and then reinstall the font. (Note: this solution does not always work.)

If the selected printer is a dot matrix printer, changing the printer's resolution from 360x180 to 180x180 or 360x360 may also correct the problem. (See the printer's manual for instructions to change the printer's resolution).

Fonts which cause the "Divide by Zero" error are generally not standard TrueType fonts--they are usually fonts which have been converted into TrueType fonts. If the original font file is missing font information, the converted font file will also be missing information which is necessary to print in WPwin. The Bodoni-normal fonts were fonts which were originally Adobe Type I fonts and were converted into TrueType fonts by using a program such as AllType made by Atech.

The source of many of these problem fonts is presently unknown. Many customers experiencing the problem report that the fonts were downloaded as shareware from a Bulletin Board Service.

If a "Divide by Zero" error is encountered and a Bodoni-normal font is not present, the problem should be reported to Customer Support. Because divide by zero errors will occur when there is incomplete font information, try installing only 10 TrueType fonts at a time to the Windows printer driver. This technique will help determine whether a particular font is causing the problem.

12/09/91

#### FONTS - MISMATCHED WHEN CHANGING DRIVERS

Printing

**Problem:** When changing the printer selection from a Windows printer driver to a WP printer driver, or vice versa, the fonts which were selected in the document with the previous printer driver do not match the fonts selected by WP for the new printer driver--even if the same fonts are available in both drivers. For example, a customer who is using WP's HP LaserJet III printer driver and who has selected a Times Roman font in their document, might notice that when changing to a Windows printer driver, a Symbol font has replaced the Times Roman font in the document. This occurs even if both WP and Windows printer drivers have the same Times Roman font available. Mismatched fonts can also occur when a document which was created in a WPDOS program is retrieved into WPWin.

**Solution:** The 04/30/92 interim release corrects problems where scalable Times Roman fonts are replaced by scalable Symbol fonts. The interim will **not** correct problems with non-scalable Times Roman fonts or problems with any other typefaces. Customers experiencing other font mismatch problems should report them to Customer Support.

12/30/91

#### FONTS - PRINTER UPDATE OPTION OVERLOOKED

Printing

**Problem:** When trying to install a third-party Windows font package (e.g., ATM, Facelift for Windows), the fonts which have been installed do not automatically appear in the WPwin Font menu (Font|Font).

**Solution:** After installing a third-party Windows font package, Windows must be re-started and the Update option in WPwin must be selected (File|Select Printer|Update).

An enhancement was added to the 04/30/92 interim release to address this problem. WPwin now automatically updates the fonts if a new typeface has

been installed for the selected printer. WPwin will not automatically update if a new font size of an existing non-scalable typeface is installed.

4/27/92

#### FONTS - THIRD-PARTY NOT ADDED TO WP DRIVERS

Printing

**Problem:** After installing most Windows third-party font packages, or, after installing Windows 3.1, the additional fonts (for example, TrueType, Adobe Type Manager, etc.) do not display in the font list when a WP printer driver is selected.

**Solution:** Most Windows font packages (with the exceptions of Font On The Fly and Morefonts) will add fonts to the **Windows** printer drivers, but **not** to the WP printer drivers. Non-Windows font packages which work in WPDOS (e.g., Bitstream Fontware) add fonts to the WP printer drivers but do not add screen fonts to match the printer fonts.

To use fonts which have been added to the Windows printer driver, select a Windows printer driver (File|Select Printer|Windows|Select), choose the Update option (File|Select Printer|Update), then select the fonts desired (Font|Font).

7/27/92

#### FONTS - TYPEFACE CHANGES WHEN APPLYING ATTRIBUTE

Printing

**Problem:** WPwin changes the font or typeface when an attribute (such as bold or italic) has been applied to the selected font. For example, if the Swfte font Baskerton is selected and the bold attribute is applied (Font|Bold), the font which now displays on the editing screen and prints in the document is a Swfte Corporate Condensed font. (The font which replaces the original font may differ depending on the fonts which are available.) This problem can also occur with other Windows fonts such as TrueType and ATM; however, this problem does not occur with every Windows font.

**Solution:** To work around the problem, select the specific font which is desired rather than applying an attribute to a font which is already selected. To do this, select Font from the Font menu, highlight the desired font (for example, Baskerton Bold), and select OK. A font which already contains the desired attribute may not always be available; in this case, there is not a workaround to the problem. All font problems should be reported to Customer Support.

4/20/92

#### FONTS - UPDATE ON EVERY PRINT SEL./FILE RETRIEVE

Printing

**Problem:** Fonts are automatically updated every time a Windows printer

driver is selected in WPwin while running under Windows 3.1. Fonts are also automatically updated every time a document which was created with a Windows dot matrix printer driver in Windows 3.0 is retrieved in WPwin while running under Windows 3.1. The automatic update process should only occur when the font list has changed; fonts do not need to be updated every time a printer is selected or a file is retrieved. This process can be lengthy and frustrating when a large number of fonts are available to the printer.

**Solution:** If the WPwin version is 11/04/91, make the following change to the WIN.INI file:

1. In Program Manager, Click on File|Run.
2. Type in SYSEDIT.EXE.
3. The SYSTEM.INI, WIN.INI, CONFIG.SYS, and AUTOEXEC.BAT files will be retrieved in four separate windows. Click on the window containing the WIN.INI file.
4. The WIN.INI file will be displayed. In the section labeled **[Compatibility]**, change the line that says **WPWINFIL=0X0006** to **WPWINFIL=0X1206**. (Note: This statement is ONLY used by WPWIN and has no affect on any other Windows program. Also, if the WIN.INI is edited with SYSEDIT - a backup file named WIN.SYD will be made.)
5. Select File|Save and then File|Exit.
6. Exit and then re-start Windows.

This problem was corrected in the 04/30/92 interim release.

## FONTS - WINGDING/SYMBOL FONTS NOT AVAILABLE

### Printing

**Problem:** TrueType Symbol and TrueType WingDing fonts do not show up in the base font list in WPwin. These fonts are available in other applications which use Windows printer drivers.

Any fonts that are not ANSI or OEM (such as non-standard, symbolic fonts) do not currently appear in the base font list in WPwin when Windows printer drivers are selected. This problem existed for WPwin in Windows 3.0, but it is more noticeable now that TrueType fonts ship with Windows 3.1.

**Solution:** An Enhancement was added to the 04/30/92 interim release to address this problem. WPwin now supports fonts with non-standard characters, such as TrueType Symbol and TrueType WingDing. Although this added support is an enhancement, WPCorp is willing to send the interim release free of charge to users who cannot select or use these TrueType fonts. After the interim is installed, update each Windows printer driver which is being used in WPwin (choose Select Printer from the File Menu, then

choose Update).

If **none** of the TrueType fonts appear on the base font list, make sure a Windows printer driver is selected. Also, make sure the Windows printer driver has been updated (choose Select Printer from the File Menu, then choose Update). If a Windows printer driver is selected and has been updated, see if the fonts show up when using the same driver in another program such as Write. DO NOT assume that this is the same problem that prevents the Symbol and WingDing fonts from appearing in the base font list. The interim release will not correct problems where none of the TrueType fonts show up on the base font list.

3/09/92

#### GRAPHICS - INSERTING TEXT INTO A GRAPHIC IMAGE

Graphics/Tables/Equ.

Many customers don't know how to insert text into a graphic image. For example, a customer may try to insert text into a graphic image of a certificate by creating the graphic (Graphics|Figure|Create) and defining it so the text will not wrap around the graphic (Graphics|Figure|Position|type in figure number and press OK|Wrap Text Around Box). Then, on the editing screen, the customer will click inside the graphic thinking this will move the cursor into the graphic where text can be entered. The customer discovers, however, that nothing happens when he clicks on the graphic.

The cursor will not move into the graphic if there is no text where the graphic position is defined; the cursor can only be placed by the mouse in a position where text has been defined. To work around the problem, the customer must press Enter many times to create Return codes or use Advance codes (Layout|Advance) to position the cursor inside the graphic.

12/30/91

#### GRAPHICS - LOST OR SWITCHED IN DOCUMENT

Graphics/Tables/Equ.

**Problem:** Graphic images become lost or switched after editing or saving a document. (Text boxes or graphic lines seem to remain intact.) For example, a customer may have three different graphic images in a document. When they retrieve the document, it appears that the image in the first graphic has replaced the image of the third graphic. The customer still has three graphics in the document but now the first and third graphic images are the same. If the customer switches the third graphic images still as the named of the correct graphic images but it prints and views the wrong graphic image. In other situations the customer may retrieve or saving a document with no graphics or graphic codes (in the document but all--vent though the document original contains graphic codes. This problem may occur with the first or subsequent retrieval of a document with graphics and may occur when

using any iraphic lor ati.h)

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The word "Equation" is a noun that means a mathematical statement that shows the equality of two expressions. It is often used to describe a relationship between variables and constants. The word "Equation" is derived from the Latin word "equus", which means "equal".



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